

Winter/Spring 2023

Holiday Closings

NEW YEAR'S DAY OBSERVANCE Monday, January 2nd

MARTIN LUTHER KING, JR DAY

Monday, January 16th

PRESIDENT'S DAY Monday, February 20th

GOOD FRIDAY Friday, April 7th

MEMORIAL DAY Monday, May 29th

JUNETEENTH Monday, June 19th

INDEPENDENCE DAY Tuesday, July 4th



Watch for your 2022 tax information at the bottom of your year-end statement.

Our Routing/ABA Number is 274975932.

E-Statements

E-Statements are the convenient, secure way to receive your statements. Sign up today when logged into your CUOnline Account Access.



Happy Retirement to Kathy Richardson & Kay Bishop-Kaperak

Two of our valued employees retired at the end of December 2022. After 35 years at ISU Credit Union, Kathy Richardson retired from her position of Vice-President of Finance. A lover of math and numbers, Kathy found her passion in accounting in high school. While building her career, she also built a beautiful family whom she says is her greatest joy. She is looking forward to spending time with her grandchildren in her retirement.

Kay Bishop-Kaperak has nearly 40 years experience in the financial services industry with 27 of those years spent in mortgage lending. She has been the Mortgage Department Manager for the past 17 years at ISU Credit Union. She has brought great knowledge and enthusiasm during her time at the credit union. As a lover of world travel, she is looking forward to spending time with her large family and traveling to new destinations with her husband.



Kathy Richardson



Kay Bishop-Kaperak

Welcome to the ISU Credit Union Family!



Once a member, always a member. That's just how credit unions work. Whether you've been a member for 20 year or 20 days, you already know that ISU Credit Union is different from other financial institutions. We have a dedicated staff who care about our members and their financial well-being.

Now, we'd like to extend an invitation to your family. Because of your membership, your immediate family is eligible to join ISU Credit Union as well. That means that your spouse, children, parents, and grandparents can now become ISU Credit Union members regardless of where they live! Don't keep us a secret. We'd love to add your family to our family here at ISU Credit Union.



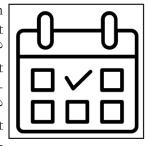
ISU CREDIT UNION IS NOW OFFERING LAND LOANS!

- FIXED RATE UP TO 15 YEARS
- UP TO 20 ACRES
- AS LOW AS 30% DOWN

Just Ask to Learn More!

There's still time to skip your loan payment in January!

Is your loan in good standing at ISU Credit Union? Have you made at least six (6) consecutive loan payments? Then you may want to consider Skip-a-



Pay! If you have already had one (1) payment deferred in the last 12 months, you may not qualify for the Skip-a-Pay program. For a \$25 fee, you may choose to skip your January loan payment.

You can find the form on our website or stop by to fill it out. The form should be completed by your scheduled due date.

All Skip-a-Pays are subject to approval from our Loan Department.

Have you moved, changed phone numbers, or gotten a new email address? We need your most current information in case we need to reach you regarding your account. You can make this change through CUOnline Account Access or by filling out a form the next time you're at the credit union.

Office:

444 N. 3rd St.
Terre Haute, IN 47807
812-234-1021 * 800-628-1021
Fax: 812-235-5646
Email: info@isucreditunion.com
Website: www.isucreditunion.com

Hours:

Mon., Tues. & Wed. 8:30 a.m. to 4:30 p.m. (Lobby) 8:30 a.m. to 5:00 p.m. (Drive-up) Thurs. & Fri. 8:30 a.m. to 5:30 p.m. (Lobby and Drive-up)

Touch-Tone Teller:

812-234-1004 * 800-863-1004 (24/7 Access)

After Hours Information: Lost or Stolen Debit/ATM Mastercard® 833-337-6075

After Hours Debit/ATM Mastercard® International 614-564-5105

Lost or Stolen Visa® Credit Card 800-449-7728

24-Hour Visa® Credit Card 855-522-2075

CUOnline Account Access: www.isucreditunion.com

Go ISUFCU Mobile Account Access

Download our app & search for *Go ISUFCU* in your app store

Federally Insured by the NCUA Equal Housing Lender NMLS #486345



Our Fraud Department is now capable of sending a text to the primary member's phone number to verify debit card transactions (as seen pictured to the right). The message will start by saying:

FreeMSG Indiana State Univ FCU Fraud Center 1-833-735-1892...

The rest of the text message will then list out the transaction that has been flagged for verification. The Fraud Department will first attempt to reach our members via text message. If that is unsuccessful, a phone call will be made.

As always, should you see suspicious activity on your account, please contact the credit union as soon as possible. If it is after hours, the number to call for your debit card is 800-472-3272.

FreeMSG Indiana State
Univ FCU Fraud Center
1-833-735-1892: \$110.48
on card 9296 at Speedpay
DukeE. If valid reply YES,
fraud NO. To Opt Out, STOP.
0ct 21, 10:35AM

Yes Oct 21, 10:36AM

FreeMSG Indiana State Univ FCU Fraud Center <u>1-833-</u>

FCU Fraud Center 1-833-735-1892 Thank you for confirming this activity. You may continue to use your card. To Opt Out reply STOP.

P Send message

SHARE CERTIFICATE SPECIALS

GOING ON NOW!

SEE CURRENT RATES AT ISUCREDITUNION.COM