Summer/Fall 2019

Holiday Closings

INDEPENDENCE DAY Thursday, July 4th

LABOR DAY Monday, September 2nd

COLUMBUS DAY Monday, October 14th

VETERANS DAY Monday, November 11th

THANKSGIVING DAY Thursday, November 28th

DAY AFTER THANKSGIVING Friday, November 29th

CHRISTMAS EVE Tuesday, December 24th (Close at 1 p.m.)

CHRISTMAS DAY Wednesday, December 25th

NEW YEAR'S EVE Tuesday, December 31st (Close at 1 p.m.)

NEW YEAR'S DAY Wednesday, January 1st

Celebrate With Us!

Indiana State
University
Homecoming
Saturday, October 12, 2019

Join us at Tent City as we celebrate Indiana State University's Homecoming!

International Credit Union Day Thursday, October 17, 2019

Take the opportunity that day to stop by our lobby so that we may extend our appreciation for your membership!

ISU Credit Union Lobby Remodel Complete



In February 2019, we said goodbye to the look in our lobby and began construction on a remodel that would take several months to complete. We appreciate your patience with us during this time of transition. It has not always been easy, but we are pleased with the new look and hope our members are too!

Gone are the days of the traditional "teller line." Our tellers are now in a pod format with the first two pods serving our lobby members and the last pod serving our drive-thru members. Speaking of the drive-thru, we now are operating on a video system. When you pull up, you can begin your transaction by sending your items in the tube, or by pressing the call button to get started and one of our tellers will be there to assist you.

Other changes include the addition of two new offices to better serve our growing membership and a new call center that is up and running in the back portion of our lobby. You will also notice new flooring in the lobby area as well as new carpeting in our hallways.

Our lobby was in need of a facelift, and we are extremely happy with how it has turned out! If you haven't stopped by in recent months, we invite you to come in to see all of the upgrades. At ISU Credit Union, we continue to strive to offer the best products and services along with providing a level of membership focus that is unmatched. We thank you for being our member!

For Your Information

The Supervisory Committee has engaged Doeren Mayhew to complete the annual audit of Indiana State University Federal Credit Union. In conjunction with the audit, the auditors will select a sample of members' share and loan accounts to verify the account balances directly with the account owner by letter. If your account has been selected as part of the auditing process, you will receive a letter from Doeren Mayhew requesting information on a designated account.

If the information on the enclosed statement is NOT correct, please report the discrepancy directly to our auditors:

Doeren Mayhew 12060 SW 129th Court, Suite 201 Miami, Florida 33186-4582

DO NOT send payments to this address.

2019 ISU Credit Union Scholarship Recipients Announced

Indiana State University Federal Credit Union is proud to announce its scholarship winners for the 2019-2020 school year. This year's recipients are Hannah Bunch, Sierra Crowe, and Elaine Marshall from Indiana State University (ISU), and Brooke Stateler from Saint Mary-of-the-Woods College. Each winner will receive a \$2,000 scholarship to be distributed over the course of one academic year. Both Bunch and Crowe are studying Biology and will be seniors this fall. Marshall is studying Packaging Engineering and will be a sophomore. Stateler is studying Nursing and will also be a sophomore this fall.

The Credit Union continues to expand its scholarship offerings by awarding four scholarships this year. Eligibility requirements include being among the Credit Union's membership and pursuing an undergraduate degree at either Indiana State University or Saint Mary-of-the-Woods College. The scholarship is based on the students' academic achievements, school activities, and community involvement.

This is the 12th year for the ISU Federal Credit Union Scholarship Program.



Scholarship Winner Hannah Bunch, and ISUFCU President/CEO Trent Kerr



Pictured: ISUFCU Executive Vice President Sam Shanks, Pictured: ISUFCU Executive Vice President Sam Shanks, Scholarship Winner Sierra Crowe, and ISUFCU President/CEO Trent Kerr



Pictured: ISUFCU Executive Vice President Sam Shanks, Scholarship Winner Elaine Marshall, and ISUFCU Marketing Coordinator Amanda Vester



Pictured: ISUFCU Executive Vice President Sam Shanks, Scholarship Winner Brooke Stateler, and ISUFCU President/CEO Trent Kerr

Download the My Mobile Money App Today!

In addition to our app Go ISUFCU, you can also use the My Mobile Money Access app to manage your spending. With customizable controls, alerts for spending limits, and easy-to-find account balances, you can set a budget and stick to it. Download it from your app store today!

Pay Your ISUFCU **Loan Payment Online**

To make loan payments from another financial institution and view your loan history visit our website isucreditunion.com. Register for CUOnline Access in the upper left-hand corner of our main page using the following information:

Username = Member Number Password = Last Four Digits of Primary Member's Social Security Number

Once registered, locate Transfer Funds tab on the Yellow tool bar then to External Transfers and finally Loan Payment.

Use the routing number and account number of the financial institution from which the payment will be taken.

Office:

444 N. 3rd St. Terre Haute, IN 47807 812-234-1021 800-628-1021 Fax: 812-235-5646 Email: info@isucreditunion.com

Website: www.isucreditunion.com

Hours:

Mon., Tues. & Wed. 8:30 a.m. to 4:30 p.m. (Lobby) 8:30 a.m. to 5:00 p.m. (Drive-up) Thurs. & Fri. 8:30 a.m. to 5:30 p.m. (Lobby and Drive-up)

Touch-Tone Teller: 812-234-1004 * 800-863-1004 (24/7 Access)

CUOnline Account Access:

www.isucreditunion.com (24/7 Access)

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