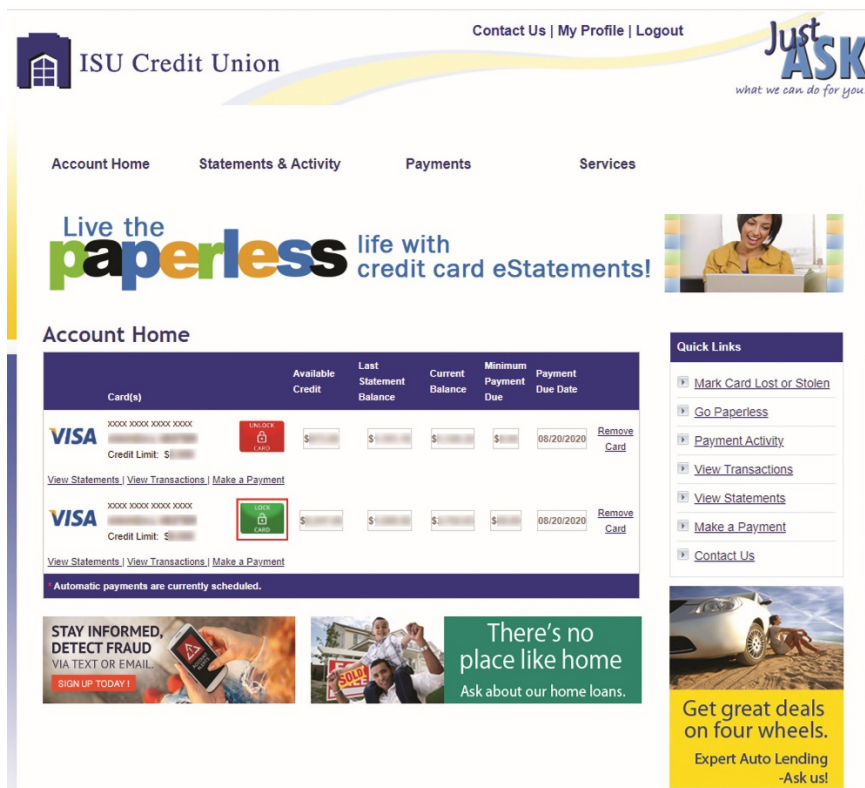


Locking Your ISUFCU Visa Credit Card

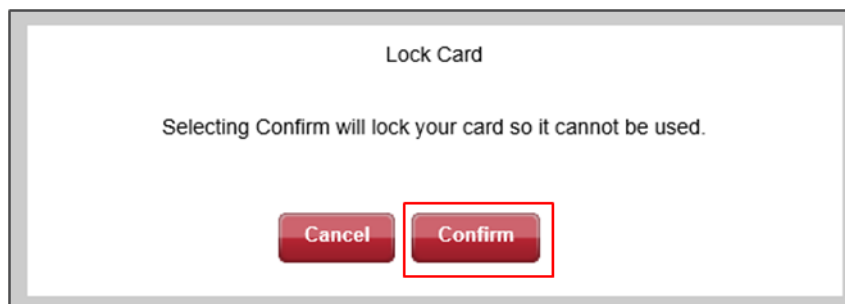
ISU Credit Union Visa Cardholders can lock their credit card using the following steps:

1. Login to CUOnline Account Access. If you have never logged in to CUOnline Account Access, you will need to use your Member Number as the username and last four digits of your Social Security Number as the password or contact us at 812-234-1021.
2. Click on Additional Services, then Visa Credit Card Access to get started.
3. Click the Account Home tab (if not currently displayed).
4. Click the Lock icon. The confirmation screen displays.



The screenshot shows the ISU Credit Union Account Home page. At the top, there is a navigation bar with "Contact Us | My Profile | Logout" and the "Just ASK" logo. Below this is a menu with "Account Home", "Statements & Activity", "Payments", and "Services". A banner for "Live the paperless life with credit card eStatements!" is visible. The main content area is titled "Account Home" and features a table of credit cards. Two Visa credit cards are listed, each with a "LOCK" icon highlighted in red. To the right, there is a "Quick Links" sidebar with options like "Mark Card Lost or Stolen", "Go Paperless", "Payment Activity", "View Transactions", "View Statements", "Make a Payment", and "Contact Us". At the bottom, there are promotional banners for fraud detection, home loans, and auto lending.

5. Click the **Confirm** button. The card is locked and cannot be used.



The screenshot shows a "Lock Card" confirmation dialog box. The text inside reads: "Lock Card" followed by "Selecting Confirm will lock your card so it cannot be used." At the bottom, there are two buttons: "Cancel" and "Confirm". The "Confirm" button is highlighted with a red border.

Unlocking Your ISUFCU Visa Credit Card

ISU Credit Union Visa Cardholders can unlock their credit card using the following steps:

1. Login to Access Point.
2. Click the Account Home tab (if not currently displayed).
3. Click the Unlock icon. The confirmation screen displays.

The screenshot shows the ISU Credit Union account home page. At the top, there is a navigation bar with "Contact Us | My Profile | Logout" and the "Just ASK" logo. Below this is a secondary navigation bar with "Account Home", "Statements & Activity", "Payments", and "Services". A banner for "Live the paperless life with credit card eStatements!" is visible. The main content area is titled "Account Home" and features a table of credit cards. The table has columns for "Card(s)", "Available Credit", "Last Statement Balance", "Current Balance", "Minimum Payment Due", and "Payment Due Date". Two VISA credit cards are listed, both with a credit limit of \$1,000.00 and a payment due date of 08/20/2020. The first card has a red "UNLOCK CARD" button highlighted with a red box. Below the table, there are several promotional banners: "STAY INFORMED, DETECT FRAUD VIA TEXT OR EMAIL. SIGN UP TODAY!", "There's no place like home. Ask about our home loans.", and "Get great deals on four wheels. Expert Auto Lending -Ask us!". A "Quick Links" sidebar on the right contains links for "Mark Card Lost or Stolen", "Go Paperless", "Payment Activity", "View Transactions", "View Statements", "Make a Payment", and "Contact Us".

4. Click the **Confirm** button. The card is unlocked and can be used.

The screenshot shows a confirmation dialog box titled "Unlock Card". The text inside reads: "Selecting Confirm will unlock your card so it can be used." At the bottom of the dialog, there are two buttons: "Cancel" and "Confirm". The "Confirm" button is highlighted with a red box.