



## Holiday Closings

NEW YEAR'S DAY  
Friday, January 1st

MARTIN LUTHER KING, JR DAY  
Monday, January 18th

PRESIDENT'S DAY  
Monday, February 15th

GOOD FRIDAY  
Friday, April 2nd

MEMORIAL DAY  
Monday, May 31st

INDEPENDENCE DAY OBSERVANCE  
Monday, July 5th

## 2020 Tax Information

Watch for your 2020 tax information at the bottom of your year-end statement.

Our Routing/ABA Number is 274975932.

## E-Statements

Are you signed up?

View your monthly financial statements online instead of receiving them through the mail. View, print, or save your last six months of financial statements.

For more information, call us at 812-234-1021. If you're already registered for CUOnline Account Access, you can find the link to begin receiving your e-statements by clicking on Electronic Statements in the menu options.

## We Are In This Together



2020 was quite a year! At ISU Credit Union, we want to thank our members for their loyalty during these unprecedented times. As we continue to make our main priority the health, safety and well-being of our staff and member-owners, we are using the appropriate precautionary measures when it comes to the COVID-19 pandemic.

Our drive-thru continues to remain open with normal business hours and lobby visits are currently by appointment only. We remind you that CUOnline Account Access and the CU Go Mobile App are available to check balances, make payments, deposit checks, transfer funds, or pay bills. If you haven't registered yet, we encourage you to create your account. If you are having trouble with access, call us 812-234-1021 or email at [info@isucreditunion.com](mailto:info@isucreditunion.com) during normal business hours. We also have ATMs available throughout the Wabash Valley for your convenience. You can find those locations on our website.

Should you or your family be impacted by COVID-19 and need financial support, we're here to help. We are here to serve our memberships' needs now, and in the future. Thank you for being a member of ISU Credit Union. We are in this together.

## You're Safe With Us

The "Little Man" under the umbrella has been a credit union symbol since 1923. Like him, when you use your credit union, you're protected. Because credit unions are democratically controlled financial cooperatives, you're an owner along with the other members of our credit union. You have a say in how we operate and a stake in our success. And it's members like you who continue to foster the credit union ideal, making our credit union a safe and attractive place to save, borrow and plan for your future.



## Loan and Savings Calculators Available on Our Website



Are you looking to figure out what a new loan payment might be? Or perhaps, how much you should be setting back in a share savings account to meet your goal? If so, then you will want to go to our website *isucreditunion.com* and navigate to our online calculators. They're free to use!

You can estimate everything from a loan or mortgage payment to estimating a budget or savings plan. When using the calculators, please keep in mind that the results are just estimates and not a guarantee of a loan or payment.

## Pay Your ISUFCU Loan Online



To make loan payments from another financial institution and view your loan history visit our website *isucreditunion.com*.

Register for CUOnline Access in the upper left-hand corner of our main page using the following information:

Username = Member Number  
Password = Last Four Digits of  
Primary Member's Social Security  
Number

Once registered, locate **Transfer Funds** tab on the Yellow tool bar then to **Loan Payment**.

Use the routing number and account number of the financial institution from which the payment will be taken.

This can be done on the CU Go Mobile App as well.

## Searching for something on our website?

We have a search bar placed at the bottom of every page of our website for your convenience. Simply type in box what you're searching for.



### Office:

444 N. 3rd St.  
Terre Haute, IN 47807  
812-234-1021  
800-628-1021  
Fax: 812-235-5646

Email: [info@isucreditunion.com](mailto:info@isucreditunion.com)  
Website: [www.isucreditunion.com](http://www.isucreditunion.com)

### Hours:

Mon., Tues. & Wed.  
8:30 a.m. to 4:30 p.m. (Lobby)  
8:30 a.m. to 5:00 p.m. (Drive-up)  
Thurs. & Fri.  
8:30 a.m. to 5:30 p.m.  
(Lobby and Drive-up)

### Touch-Tone Teller:

812-234-1004 \* 800-863-1004  
(24/7 Access)

### After Hours Information:

**Lost or Stolen  
Debit / ATM Card**  
833-337-6075

### After Hours Debit/ATM

**International**  
614-564-5105

### Lost or Stolen Visa® Card

800-449-7728

### 24-Hour Visa®

855-522-2075

### CUOnline Account Access:

[www.isucreditunion.com](http://www.isucreditunion.com)

### CU Go Mobile Account Access

Download our app & search for  
**Go ISUFCU**  
in your app store



## Check Your Free Credit Reports Throughout the Year

It's important to check your credit report at least once annually to monitor for signs of identity theft or fraud, as well as check for any errors.

The Fair Credit Reporting Act (FCRA) requires each of the nationwide credit reporting companies — Equifax, Experian, and TransUnion — to provide you with a free copy of your credit report, at your request, once every 12 months. But don't order the reports directly from the companies. They are providing free credit reports only through *annualcreditreport.com*. If you prefer to mail in your request, you can download the request form at:

<https://www.consumer.ftc.gov/articles/pdf-0093-annual-report-request-form.pdf>

To take full advantage of these free reports, instead of ordering all three at once, order a report from a different company every four months. That way you can spread out these freebies and check your report throughout the year.

## Open Your 2021 Christmas Club Share Account



Wouldn't it be nice to have a holiday season that was stress-free? Our Christmas Club Share Account allows you to save money all year so that your holiday shopping will be stress free. Call to learn more or stop by to open yours today!